

Newbury Group Practice NEWSLETTER

June 2025

Are you unsure about how to use the NHS App?

Does technology make you feel nervous?

Join our guided session where we will teach you how to set up the NHS App STEP-BY-STEP! Please scan the QR code below to register your details



GP APPOINTMENT? CAN'T MAKE IT? DON'T NEED IT?

CANCEL IT!

If you no longer need your appointment, it is vital that you cancel it. This appointment will help someone else. The total of missed appointments last month equvalate to a whole clinic worth of appointments and cost the NHS

IMPORTANT NOTICE

If you have notice that a regular medication on your repeat prescription is no longer visible on your NHS App, or your nominated pharmacy is unable to request on your behalf anymore. You need to fill a Klinik form in using the options:

[Contact Us Online](#)
(Klinik)

Then:

Prescription queries

Then submitting this form with the name of the medication you are requesting:

Prescription queries

Please note this form IS NOT for repeat prescription requests.

These can be requested using the [NHS App](#).

For continuing medication that does not appear on your repeat list, either request via your nominated pharmacy or on a paper note to reception.

For your query today, please provide as much information as possible in the box below and a member of the team will contact you within 3 working days.

- Name of the medication

- Current Dosage and frequency (if applicable)

- Query



Invites for vital annual reviews will be sent out in due course. Please check your emails and text messages for these invites and book via the links provided within the message. Or if you know you are due a check, please call reception.



When you come for your appointment, please remember to bring what is required for the appointment:

Diabetic review: Urine sample in the ACR bottle.

Asthma review: Your asthma pumps and complete asthma control questionnaire.

COPD review: Your asthma pumps and complete COPD control questionnaire.

Hypertension review: Home blood pressure readings.



- Order repeat prescriptions
- Use NHS 111 online
- Find NHS services
- View your GP health record
- Book appointments
- Get reminders and messages

And much more...

Need help?
Get support in the app or visit nhs.uk/helpmeapp



As of 2nd June 2025, we will no longer be accepting paper requests for repeat prescriptions (unless it has been pre-agreed by the surgery). You must download the NHS App, then you can easily request at the touch of a button.



Friends & Family
Feedback.

Please use the QR code to give us your feedback on your recent visit.

Please leave us feedback after your appointments. We appreciate all feedback. You can look at the feedback we receive on our website under **Surgery Information – Patient Feedback**

Calendar of national campaigns

