

ESC TEAM MISSION STATEMENT

We will ensure that our patients, their families and carers will receive care that is tailored to their choices and needs.

This care will be delivered by staff that are knowledgeable and compassionate in surroundings that provide comfort and dignity.

We will work innovatively and pro-actively in partnership with our communities to ensure that, wherever possible, patient choices can be met.

We will constantly strive to improve the quality, efficiency and coordination of your care.

Created: November 2016
Review date: November 2017
PI number: 651



ENHANCED SUPPORTIVE CARE TEAM

WHAT IS ENHANCED SUPPORTIVE CARE?

Enhanced Supportive Care (ESC) is a new national initiative promoting better access and earlier integration of supportive care within cancer services.

It provides access to specialist support and thus improve the quality of life for patients and their families when diagnosed with non-curative cancer.

WHAT DO WE DO?

We work in an advisory capacity alongside the oncologist responsible for your care at Queen's and King George hospitals.

WHAT CAN WE OFFER YOU?

- We aim to manage and prevent any adverse side effects from your cancer treatment or disease
- Advice on symptom control
- Emotional support for you and your family and time to discuss your concerns
- Support with future care planning choices
- Coordinate your care with other professionals involved in your care
- Information about social, practical and financial issues
- Refer on to other professionals if spiritual care, psychological support or financial advice is needed.

THE ENHANCED SUPPORTIVE CARE TEAM CONSISTS OF:

Team Leaders:

Lucie Summerfield and Pauline Staley

Clinical Nurse Specialist:

Aura Pinto

Consultant Oncologist:

Dr Louise Dulley

Team Secretary/Admin:

Karen Hawkes

KEY WORKER

You will have a key worker to coordinate your care.

Your specialist key worker is:

Name:

However all members of the team are aware of every patient on our caseload and you may meet several members of our team.

Other members of the team:

AFTER DISCHARGE

When you go home we will liaise with the healthcare professionals involved in your care. This will include your GP, district nurses and community palliative care teams.

CONTACT DETAILS

Queen's and King George Hospital
Enhanced Supportive Care Team:

01708 435 000 extn 3526

EnhancedSupportiveCare@bhrhospitals.nhs.uk

We will respond to messages left on the answerphone within 24 hours. Messages left after 5pm on a Friday will be responded to the following Monday morning (excluding bank holidays).

